

## **SSM 57 - WAREHOUSE MANAGER ROLES**

The course participants will learn the fundamentals roles of any successful warehouse manager. They will gain an understanding of how warehouse and distribution operations are managed efficiently. They will also gain sufficient knowledge to allow them to develop solutions to problems in their own working environment.

### ***WHO SHOULD ATTEND?***

This course is designed for junior and middle managers who are responsible for warehouse and distribution planning and management. This training programme is designed to give each participant a good foundation understanding of this area of operation and the opportunity to increase the knowledge to contribute to the participant's current role.

### ***COURSE CONTENTS***

#### **Session 1 – The Daily Schedule**

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- Determining Inventory Levels
- Scheduling Shipments
- Scheduling Receipts into the Warehouse
- Daily Movements (R-S-S-D)
- Cost-Effective Warehouse Management
- Resource Planning: planned throughput, standards and available resources

#### **Session 2 – Warehouse Operations**

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- Minimize costs and reaching the desired service
- Handling
- Space
- Location of stock and equipment
- Warehouse Layouts
- Equipment used

## Session 3 – Operations Analysis

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- Operating Performance
- Cost Performance
- Utilisation
- Productivity
- Forecasting for Annual Budgets: volume and cost assumptions